

About Changent

The National Service Office (NSO) for Nurse-Family Partnership® and Child First has a new name and brand: Changent. As Changent, we bring a unified voice and strategy to our mission: championing the health and well-being of children and families by improving health outcomes through data-driven programs. Changent supports child health programs, Nurse-Family Partnership and Child First.

Position Description

In order to bring Changent's values on championing families and partnering authentically to life, we are seeking 10-12 members to join the Family Advisory Council for Transformation (FACT). The council will guide and advise Changent on culturally appropriate practices and policies related to the implementation programs: Child First and Nurse-Family Partnership.

The Family Advisory Council for Transformation (FACT) serves to keep the voice of the clients at the forefront of decision-making. The FACT will provide feedback and guidance to programs as they implement strategies that best support the families they serve. Overall, they will serve as an advisory council to be a sounding board, offering ideas and knowledge by giving authentic guidance to move forward the mission of Changent.

This position is a remote volunteer role, with a quarterly stipend to compensate for time, can be based anywhere in the United States. To maximize our impact, we encourage diverse representation from various geographical regions across the United States.

Expectations & Responsibilities

- Provide guidance and advice to the organization on culturally appropriate practices and policies related to family engagement.
- Contribute ideas and feedback on how to improve strategies aimed at increasing client referrals, engagement, and retention to strengthen program participation.
- Share your lived experiences and cultural perspective to ensure programs reflect the needs of families and their strengths to shape and support initiatives and program implementation.
- Collaborate with fellow council members to develop family-centered recommendations that guide various Changent departments on program implementation and communication.
- Commit to attend bi-monthly meetings, respond to emails, attend short check-ins as needed.

Who We Are Looking For

- A current or former parent/caregiver of Nurse–Family Partnership or Child First.
- Reliable and available to actively engage in meetings
- Have strong communication and collaboration skills.
- Be able to participate via remote communication technology (e.g., video conferencing) and respond to emails in a timely manner.
- Interest in expanding knowledge of Nurse–Family Partnership and Child First.

How to Apply

Please submit your application via this [form](#). If you have any further questions, please contact Ashlei Watson via call/text at 806-672-6370 or email ashlei.watson@changent.org

Core Organizational Values

- Champion Families
- Earn Trust
- Advance Equity
- Lead with Learning
- Partner Authentically

To learn more about Changent and our programs visit Changent.org.



FAMILY ADVISORY COUNCIL FOR TRANSFORMATION (FACT)

Overview

At Changent, we believe that systems of care can be strengthened to better meet the needs of every child and family through the programs we support. Nurse-Family Partnership provides specialized health and development support during pregnancy and the earliest years of a child's life that improves pregnancy outcomes and promotes healthy well-being. Child First provides mental health intervention and support services through a proven home visiting model that builds and strengthens healthy relationships between caregivers and their children.

The Family Advisory Council for Transformation (FACT) serves to keep the voice of the clients at the forefront of decision-making. The FACT will provide feedback and advice to the programs who are implementing strategies that are conducive to the families being served. Overall, they will serve as a council to be a sounding board, offering ideas and knowledge by giving authentic guidance to move forward the mission of Changent.

Scope of Work

The Family Advisory Council for Transformation members will participate in the following activities to provide feedback about programs nationwide:

- Program and content review – provide feedback to Changent departments so they can gain a client perspective on materials or future program enhancements and/or modifications
- Strategic consultation – provide strategies and input to increase client referrals, engagement, and retention
- Evaluation – participate in surveys, focus groups or research about the impact of the programs on their lives and their families

The FACT seeks to accomplish the following goals:

- The FACT will ensure that the lived experiences and insights of families served by Nurse-Family Partnership and Child First are reflected in the decision-making processes of Changent.
- The FACT will provide continuous feedback and ideas to ensure that Changent programs remain innovative, culturally relevant, and responsive to the evolving needs of families.
- The FACT will contribute to strategies that increase client referrals, engagement, and retention, helping more families access and benefit from the programs.
- The FACT will establish a structured and ongoing feedback mechanism between families and Changent.



FAMILY ADVISORY COUNCIL FOR TRANSFORMATION (FACT)

Program Structure

The Family Advisory Council of Transformation (FACT) is composed of current and former participants of Nurse-Family Partnership and Child First who bring their lived experience to inform and strengthen Changent's work. Members commit to one year of service where they provide strategic insight and collaborate with Changent staff to ensure programs remain relevant to the needs of families.

Key expectations of FACT members include:

- Attendance of 90-minute virtual meetings every other month via Zoom
- Responsive to emails and requests for feedback in a timely manner to support decision-making timelines
- Engage with Changent staff across departments and collaborate with fellow council members on shared projects and initiatives
- Serve as thought partners by sharing feedback, reviewing materials, and offering recommendations based on lived experience

The FACT is meant to be a space for meaningful collaboration between families and Changent staff, ensuring that the voices of those we serve are not only heard but deeply integrated into the evolution of our programs.



FAMILY ADVISORY COUNCIL FOR TRANSFORMATION (FACT) FAQ Document

WHAT IS CHANGENT?

The National Service Office (NSO) for Nurse-Family Partnership® and Child First has a new name and brand: Changent. As Changent, we bring a unified voice and strategy to our mission: championing the health and well-being of children and families by improving health outcomes through data-driven programs. Changent continues to uplift the Child First and Nurse-Family Partnership programs across the country.

WHAT IS THE FACT?

The Family Advisory Council for Transformation (FACT) plays a vital role for voices of families to remain central to the organization's decision-making processes. FACT members provide insight into program development by reviewing strategies aligned with the real needs and experiences of the families served. As a council, they act as a trusted sounding board: offering insights, lived experience, and thoughtful recommendations to help advance the mission of Changent with authenticity and impact.

WHO CAN APPLY FOR THE FACT?

You can apply if you are a **current or past participant** of Nurse-Family Partnership or Child First. We welcome parents and caregivers from all backgrounds, cultures, and communities even if you haven't done something like this before.

DO I NEED ANY SPECIAL SKILLS OR EXPERIENCE TO APPLY?

No. The most important thing you bring is your lived experience and your voice. If you have been on a council before, we welcome you to apply as well!

HOW MUCH TIME WILL I NEED TO COMMIT TO THE FACT?

You'll attend a meeting every other month (usually about 1–1.5 hours), and sometimes short check-ins in between. There may be times you will need to spend at least an hour reviewing materials prior to the meeting.

WHAT IF I AM AN INTROVERT AND NOT USED TO SPEAKING UP?

That is just fine! We created this opportunity with introverts in mind. You'll be supported and respected. Your experience matters too!

WHAT HAPPENS AFTER I APPLY?

The deadline to apply is Monday, July 7th, 2025. You will be notified via email about an update on your application by the end of July 2025.

CAN I APPLY FOR BOTH THE PARENT AMBASSADOR PROGRAM AND FAMILY ADVISORY COUNCIL FOR TRANSFORMATION?

Yes, you can apply for both programs. However, you will only be selected to move forward with one. Feel free to use this [decision tree or program chart](#) to think about which opportunity better fits your needs and capacity at this time. More information about the Parent Ambassador Program can be found [here](#).

- [Decision Tree](#)
- [Program Chart](#)

WILL THIS BE A PAID OPPORTUNITY?

This is a volunteer opportunity, and we will be offering a quarterly stipend of \$145 to compensate for your time.

ARE ALL APPLICANTS ACCEPTED TO BE ON THE FACT?

We will be choosing 10–12 applicants to be on the FACT.

I HAVE MORE QUESTIONS, WHO DO I TALK TO?

Feel free to contact Ashlei Watson at call or text 806–672–6370 or email her at ashlei.watson@changent.org